

Privacy Policy for Piggy Whack

Effective date: 2026-08-04

1. Introduction

This Privacy Policy explains how Jitoma Solutions s.r.o. processes personal information in connection with Piggy Whack. It takes effect on 2026-08-04. It is based on the service practices described by its operator and should be read together with notices shown when information is collected.

2. Who operates this service

Jitoma Solutions s.r.o. is the business responsible for this policy and is established in Czech Republic, with a postal address at Vikingska 1248/2, Hodolany, 779 00 Olomouc, Czech Republic and VAT ID (DIČ) or company number (IČO) CZ19728492.

3. Scope

This policy applies to the application offered under the Piggy Whack name. It does not govern independent third-party services that publish their own privacy terms.

4. Information we collect

Depending on use of the service, Jitoma Solutions s.r.o. collects these broad categories: identity contact, account content communications, technical usage device, and payment location sensitive other. Specific data depends on the features used and the practices described below.

Some information is required to provide requested features; if it is not supplied, those features may be unavailable.

5. Sources of information

Information comes from directly from users, automatically, and third parties. Information received from another source is handled for the purposes described in this policy and subject to applicable restrictions.

6. How we use information

Information is used for providing securing service, accounts support payments communications, analytics product improvement, and marketing advertising personalization. It may also be used to prevent misuse, establish or defend legal claims, meet legal obligations, and enforce service terms where those activities are relevant and permitted.

7. EU legal bases for processing

For processing governed by the EU GDPR, the relied-on legal bases are performance of a contract or steps requested before a contract, consent, legitimate interests, and compliance with a legal

obligation. The operator's purpose-to-basis mapping is: Account access, gameplay, and purchases: contract; analytics and personalized advertising: consent where required; security, fraud prevention, and service reliability: legitimate interests; tax, accounting, and lawful requests: legal obligation. Legitimate interests include Security, fraud prevention, service reliability, abuse prevention, and legal-claim protection, balanced against user rights, balanced against affected rights and expectations. Consent can be withdrawn for future processing at any time without affecting processing that was lawful before withdrawal.

8. Cookies and tracking technologies

The service uses essential, analytics, and advertising social. The operator states that non-essential technologies are handled as follows: non-essential technologies start only after the user consents. Preferences can be reviewed or changed through Users can change choices through available in-game consent controls, device privacy and advertising settings, or the privacy contact email. Browser controls may also limit storage, but blocking essential storage can prevent features from working.

9. Analytics

The service uses advertising and cross-service tracking analytics with Google Analytics to understand service operation, usage, errors, and improvements. Analytics data may include technical, device, interaction, approximate-location, and identifier information according to the selected configuration and provider controls.

10. Advertising

The service uses personalized advertising through Google AdMob and advertising identifiers. Depending on configuration, advertising data can include device identifiers, interactions, conversions, and inferred interests. Available consent and opt-out controls are described in the rights section.

11. Social media features

Social features include social login and advertising tracking and involve Google OAuth using openid, email, and profile scopes. When a user activates a social feature, the provider may receive the page or feature used, device and network information, and information the user directs it to share. Provider privacy terms govern its independent processing.

12. Payments

Payments are processed using Google Play Billing and Apple In-App Purchase for one time. The operator does not directly store full payment-card information; the payment provider handles card details under its own privacy terms. The operator retains Purchase product, transaction identifier, status, price, currency, platform, and refund information. for accounting, support, fraud prevention, and legal obligations. Some purchases are also handled by an app store or marketplace, which independently processes the purchase account and payment method.

13. Sharing and disclosures

Information may be disclosed to service providers, business advertising partners, and authorities advisers for the purposes described in this policy, subject to contracts and legal limits where required. It may also be disclosed to authorities, courts, advisers, or transaction counterparties when reasonably necessary for law, safety, claims, or a business reorganization. Selected service providers include Google and Apple.

14. International transfers

Information may be processed outside Czech Republic. The stated location and safeguard approach is: Google and Apple may process information in the EEA, United States, and other countries under applicable adequacy decisions, Data Privacy Framework participation, standard contractual clauses, and provider data-protection terms. For EU information, the transfer mechanism is: Google and Apple may process information in the EEA, United States, and other countries under applicable adequacy decisions, Data Privacy Framework participation, standard contractual clauses, and provider data-protection terms. Users may request information about the mechanism used.

15. Data retention

The retention model is: different record categories follow the periods stated below. Records may be kept longer when reasonably necessary for security, disputes, tax, accounting, fraud prevention, legal obligations, or enforcement. Deletion or de-identification follows the stated model and applicable law. Additional detail: Game account and gameplay information remains while the account is active and for up to 90 days after deletion. Analytics and advertising information is retained for up to 90 days. Transaction, fraud-prevention, tax, accounting, dispute, and legal records may be retained longer when required by law or the app stores.

16. Security

The operator uses risk-appropriate administrative, technical, and organizational measures, selected according to the nature and risk of the information. No transmission or storage method is completely secure, so absolute security cannot be guaranteed.

17. Children's privacy

The service is intended for children. The operator will apply age-specific consent, notice, parental-request, and deletion duties where applicable.

18. Your choices and privacy rights

Depending on location and processing, users may ask to access, correct, delete, restrict, or receive information; withdraw consent; unsubscribe; object; or opt out of sale, sharing, or targeted advertising. Requests are supported through privacy email or by email to 9hly2ztp1@mozmail.com. The operator may verify identity and authority, apply legal exceptions, and explain a denial and available appeal where required.

19. European Economic Area privacy rights

The EU GDPR has applied since May 25, 2018. Where it applies, people may request access, rectification, erasure, restriction, and portability; object to processing; withdraw consent for future processing; and complain to the competent supervisory authority. Rights depend on the processing, lawful basis, and statutory exceptions. Requests may be made through privacy email or at 9hly2ztp1@mozmail.com.

20. Account and data deletion

Users can request account and associated-data deletion through privacy email. Some records may remain for security, legal, tax, payment, dispute, fraud-prevention, or backup-cycle needs and will remain restricted to those purposes.

21. Third-party links and services

The service integrates or links to Google and Apple. Those providers may act independently and publish separate privacy terms. The operator is not responsible for an independent service's practices, and users should review its notice before supplying information.

22. Changes to this policy

This policy may be updated to reflect service, legal, or operational changes. The current version will be posted through the service or another location communicated to users with a revised effective date. Additional notice or consent will be provided only when required by applicable law.

23. Contact us

Privacy questions and requests may be sent to Jitoma Solutions s.r.o. at 9hly2ztp1@mozmail.com or by mail to Vikingska 1248/2, Hodolany, 779 00 Olomouc, Czech Republic.